

Conversational AI Training

COURSE CONTENT

GET IN TOUCH



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About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

About Course

Conversational AI is transforming the way humans interact with machines, making digital communication more natural, intelligent, and efficient. The Conversational AI Training by Multisoft Systems is designed to equip learners with in-depth knowledge and practical skills in building intelligent virtual assistants and chatbots. This course covers the fundamentals of Natural Language Processing (NLP), machine learning, speech recognition, intent analysis, and dialogue management systems.

Topics

- ✓ Course Introduction
- ✓ Setting the Stage for Trustworthy Conversational AI
- ✓ Impact and Risks of Conversational AI Technologies
- ✓ EU AI Act
- ✓ NIST AI Risk Management Framework
- ✓ ISO/IEC 42001
- ✓ Operational Risk Mitigation Strategies
- ✓ Synthesis and Conclusions